GOVERNMENT OF INDIA
URBAN DEVELOPMENT
LOK SABHA

UNSTARRED QUESTION NO:1802
ANSWERED ON:27.07.2016
CPWD Enquiry Facilities
Chinnayan Shri S.Selvakumara

Will the Minister of URBAN DEVELOPMENT be pleased to state:

Will the Minister of URBAN DEVELOPMENT be pleased to state:
(a) whether the Government employees are facing lot of inconvenience with the Central Public Works Department(CPWD) enquiry offices being located in various parts of Delhi and if so, the details thereof;
(b) whether CPWD officials are not attending to the complaints timely and properly;
(c) if so, the details thereof and the reasons therefore;
(d) whether the Government proposes to shut down all the CPWD enquiry offices across the country and outsource it; and
(e) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT
(RAO INDERJIT SINGH)

(a): No, Madam.
(b) & (C): It is CPWD's endeavor to attend complaints within the prescribed time limit. However, in some cases delay occurs due to various reasons such as non-availability of funds, nature of complaints requiring special repairs and allottee not being present in premises etc.
(d): No, Madam.
(e): Does not arise.

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